

## Libby Cooper (DUniv)

E/C Associate

Education *for* Change Ltd, 17A Christopher Street, London EC2A 2BS, U.K.

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### Specialist areas

- International development cooperation, civil society and need for good governance
- Programme and project external and internal evaluation, performance measurement, impact assessment.
- Civil society and its role in the promotion of democracy, human rights and social justice.
- Training for Ministries and Local Authorities on relationships between civil society organisations and government
- Social research and participatory analysis of qualitative and quantitative data.

### Personal details

British Citizen

### Education

2008 University of Middlesex: Doctor of the University

1984-86 University of North London: Diplomas in Advanced Quantitative and in Advanced Qualitative Research Methods

1979-1983 University of Middlesex: First Class Degree in Social Science (Psychology)

1975 Southgate College: Teachers Certificate

### Membership of professional societies

Founding Board Member of UK Evaluation Society

Member, American Evaluation Association

Development Studies Association

Former Adviser to the National Audit Office, UK

Member of the Accreditation Panel for The Alliance, Herefordshire, UK

### Countries of work experience

Argentina, Australia, Belgium, Belize, Bosnia and Herzegovina, Bulgaria, Croatia, Germany, Ghana, Guyana, Hungary, Mexico, Montenegro, New Zealand, Romania, Russia, Serbia, Slovakia, Uganda, Ukraine, UK, USA, Venezuela

### Employment

2002 to date

*Amber Analysis*

*Director*

Amber Analysis is a UK based research, evaluation and capacity building consultancy that works internationally and in the UK with charities, non-governmental organisations and community organisations; with grant making organisations in the charitable, statutory and corporate sectors; and with central and local government departments. It aims to:

Improve the quality of social change programmes delivered locally

Strengthen the effectiveness of international and UK based charities, non-governmental and community organisations

<p>1990-2002</p>	<p>Influence the grant-making and evaluation strategies of donors</p> <p><i>Charities Evaluation Services (CES)</i>  <i>Director</i></p> <p>Founder and first Director of CES, instigated by the British Home Office. Responsible for setting up the organisation: with offices in N Ireland, Wales and England. During the period delivered a variety of UK and international consultancies: advised donors on evaluation policies and strategies; conducted external evaluations, management development and evaluation training courses for NGOs and donors in CEE countries, Russia, Argentina, Venezuela &amp; the Caribbean.</p> <p>UK work also included:</p> <ul style="list-style-type: none"> <li>• A review and development of the Home Office Active Community Unit's M&amp;E System;</li> <li>• Formulation of a grant assessment, risk audit and evaluation procedure for the Race Equality Unit, Home Office;</li> <li>• Benchmarking Study of Good Practice in Monitoring and Evaluating Voluntary Sector Grant Giving for the National Audit Office to help them audit the National Lottery Charities Board;</li> <li>• Benchmarking of Refugee Community organisations;</li> <li>• research into Refugee Community organisations in the UK;</li> <li>• Evaluation of Help the Aged's 'Speaking up for Ourselves' grants programme and Motor Neurone Disease Association's Care and Research programme,</li> <li>• UK. Design of a computerised system to enable the monitoring of Advice Centres providing services to Irish communities in the UK.</li> <li>• Design and management of a programme to grant NGOs access to the UK Quality Award. Evaluation of the CAF-Mott Challenge Grants programme to assess its role in developing Community Foundations in the UK.</li> <li>• The provision of self-evaluation support and technical assistance to a variety of voluntary agencies and donors.</li> <li>• The production of PQASSO – a Practical Quality Assurance System for Small Organisations – now used by thousands of NGOs in the UK and abroad.</li> </ul>
<p>1984-1990</p> <p>Consultancy work</p>	<p><i>University of North London</i>  <i>Lecturer and Director of The Community Research Advisory Centre</i></p> <p>Founder and Director of CRAC, offering expertise in research methodology to community initiatives, managing staff, conducting research and lecturing in social research. Commenced a PhD on 'The Research Activities of Voluntary Organisations', although not completed, a survey of the sector was carried out in 1984, 1989 and replicated in 2000, revealing how charities had significantly reduced their campaigning activities as a result of the contract culture during that time and were spending more time on management, strategic planning and evaluation.</p> <p>Projects include:</p> <p>2008-9, <b>Belgium</b>, Equinet, Evaluator, Evaluation of Equinet - a network of 28 Equality Bodies across 25 European countries.</p> <p>2008-9, <b>UK</b>, The National Network of Volunteer Involving Agencies, Researcher,</p>

Research into overcoming barriers to volunteering, particularly with regard to involving volunteers from socially excluded groups.

2008, **Croatia**, Croatian Government Office for NGOs, Consultant/trainer, Development of system to evaluate the decentralised grants programme for NGOs and training in implementation and evaluation.

2008, **Germany**, Easy Echo Academic Programme, Case study trainer, Training of PhD students on evaluating sustainable development.

2008, **UK**, Tripleline, Consultant, Learning Adviser for DFID's £100m Governance & Transparency Fund.

2008, **UK**, Youth Music, Consultant, Design of a Monitoring System for the National Youth Music Organisations' programme.

2008, **UK**, Hillingdon Community Trust, Evaluator, Impact evaluation of Hillingdon Community Trust's grants programme (£1m per year BAA funds).

2007, **Bosnia**, Light for the World, Evaluator, Outcome evaluation of a small grants programme funded by the Austrian Development Agency on Integration of disabled people into communities in Bosnia & Herzegovina.

2007, **Romania**, Easy Echo academic programme, Evaluator/trainer, Case study trainer for the Easy Echo academic training programme for PhD students on evaluating sustainable development.

2007, **UK**, Princess of Wales Memorial Fund, Consultant, A Funding Gap Analysis to advise the Foundation on its grant-making in the area of Young Refugees and Asylum Seekers, Young People with Learning Difficulties, Mental Health and Young People, Bereavement and Young People, Outcome Funding and Evaluation.

2005-date, **UK**, The Alliance Herefordshire, Accreditation Panel Member, Panel member of an accreditation quality assurance scheme for NGOs in the UK so that they can be commissioned by public agencies.

April-Jul 2006, **Croatia**, USAID, Manager and evaluator with local team of researchers, Two evaluations of (i) USAID's NGO Small grants programme and (ii) USAID's Community Partnership Programme, Croatia.

Mar06-June 2007, **UK**, Enfield Local Authority, Manager and evaluator, Evaluation of Enfield Children's Fund – a £4.1m government programme – which included the design of a new accountability system, training in outcome monitoring and an external outcome evaluation.

Sept 2002-Dec 2005, **Croatia**, The Foundation for Civil Society Development, Croatia. DFID funded programme, Manager, consultant & trainer, Management of a £600,000 DFID programme to support & strengthen strategic partnerships between state and civil society organisations in Croatia: this programme included the establishment of the Croatian Foundation for Civil Society Development, design of grant management systems, establishment of good governance, advice & training on partnership and the delivery of two 'social capital' research studies in Croatia.

Oct05 – March 2006, **Ghana and Uganda**, Africa 2000, Trainer and consultant, A Needs Assessment of Africa 2000 – a network of community/economic development organisations in ten countries of Africa; followed by a Capacity building, resource mobilisation and strategic planning programme - which included training in strategic planning and the production of a participatory strategic plan.

October 2005-Feb 2006, **Ukraine**, Ministry of Social Services, Consultant, Consultancy to a DFID funded programme in Ukraine to help restructure the delivery of social services by NGOs: conducted research on the policies and practices of government and NGOs and made recommendations for new government policy.

Dec 2004- Feb 2005, **UK/Africa**, DFID, Evaluator, An output to purpose review for DFID of 'Beyond Access' a partnership between The Institute of

Education and Oxfam working on educational issues for young girls in the developing world.

2005 , **Romania** , Mott Foundation , Evaluator , Evaluation of Opportunities Associates – a national NGO training organisation in Romania.

2004 , **Romania** , Estuar , Evaluator , Evaluation of a mental health NGO working in five regions of Romania – the evaluation included a strategy for the sustainability of the organisation.

2002 to present , **UK & Int.** , Variety , Trainer , Training in grant assessment, evaluation & risk management to the British Home Office and other UK and international donors.

May 2004 , **Germany** , Care International , Trainer , Training in evaluation and log-frame development for Care International's Middle East and Central East European programmes.

1998/ 2002/ 2003 , **Argentina** , British Embassy , Consultant and Trainer , Consultancy and training in accountability and transparency for NGOs in Argentina – on behalf of the British Embassy (week of seminars for government, NGOs and other donors). This followed on from three previous contracts between 1998 and 2002.

2003 , **Croatia/ Serbia** , International Rescue Committee , Consultant and Trainer , Training in self-evaluation for International Rescue Committee – through a process of consultancy, training and the validation of IRC's self-evaluation report for country programmes in Croatia, Bosnia and Serbia.

Mar – June 2001 , **Croatia** , International Rescue Committee , Evaluator , External evaluation for International Rescue Committee – evaluation of their Community Revitalization Program for refugees in Croatia.

1998- 2002 , **Croatia** , Government Office for NGOs funded by DFID , Consultant, Trainer, Evaluator , Training for members of Ministries; Development of new policies; management Consultancy to the Government Office and evaluation of their grants programme.

2001 , **Croatia** , USAID , Evaluator , Evaluation of USAID's NGO development Training program in Croatia. Trained two local researchers to work with me on the evaluation.

2002 , **Brussels** , European Foundation Centre , Evaluator , Evaluation of the East European EFC Orpheus Programme.

1998/ 2000/ 2002 , **Mexico, US, UK** , World-wide Initiatives for Grant-making Support , Evaluator , Several evaluations were carried out between 1998 and 2002 (i) a process evaluation of the establishment of the network;(ii) a mid-term evaluation; (iii) an impact evaluation of the effectiveness of the network to strengthen organisations established in many countries of the world to support donors.

2001 , **Romania** , Romanian Social Development Fund, DFID funded , Consultancy and research , Consultancy support to the Romanian (World Bank) Social Development Fund, and production of a report on the 'Capacity building needs of the Fund' contracted by DFID. Previously provided training in self-evaluation to the organisation in 1998 – DFID contract.

1995-1998 , **Romania** , The Foundation for Civil Society Development funded by DFID , Manager and Trainer , The management and delivery of a 3yr Training Of Trainers programme for NGOs in Romania.

1996-1998 , **Serbia** , DFID , Manager and Trainer , The management and delivery of a 3yr Training Of Trainers programme for NGOs in Serbia.

1994 , **Romania** , DFID/EU contracts , Manager and consultant , Management and delivery of contracts to establish the Civil Society Development Foundation of Romania.

1993-1997 , **Romania, Serbia, Croatia** , The Know How Fund (later DFID) , Manager and Researcher , Social needs assessments in Romania, in Serbia,

Languages	and in Croatia.	Mother tongue
	English	Good
	Italian	
Publications	<p>Cooper, L, The role of the Voluntary Sector in Local Development - Some Issues of Concern for East-West Comparative Analysis (Vienna Centre 1988)</p> <p>Cooper, L, Evaluation and Effectiveness in Managing Voluntary and Non-profit Enterprises (Open University, 1991)</p> <p>Cooper L, Evans M, Snaith R (1991) Owning our Own Community: Community Enterprise on Housing Estates, London, Community Economy</p> <p>Cooper, L, An independent view in: Service Evaluation by people with learning difficulties, The King's Fund, 1991</p> <p>Cooper, L, Meadows, A, Self-Evaluation for Rural Voluntary Projects (Rural Development Commission 1992)</p> <p>Cooper, L, Evaluation and the Third Sector keynote speech at the International Evaluation Conference, Adelaide and in: Evaluation, (Australia) Volume 6, Number 2, December 1997</p> <p>Hyatt, J, Cooper, L, Knight, B, From Transition to Development, the non-profit sectors of Central and Eastern Europe, CES 1998</p> <p>Cooper, L, Mayall, H, A Study of Best Practice in Monitoring and Evaluating Voluntary Sector Grant Giving, National Audit Office, 1999</p> <p>Cooper, L, Mayall, H, Does your money make a difference? A practical self-assessment tool for funders, Charities Evaluation Services, 2001.</p> <p>Cooper L, Ashami M, A Benchmark for Refugee Community Organisations in London, Charities Evaluation Services, 2001</p> <p>Cooper L, Ashami M, Knight B, Refugee Settlement, can communities cope? (CES and the Evelyn Oldfield Unit, 2002)</p> <p>Cooper L, Citizens' Voice in Policy Making, Institute for International Relations, Croatia, 2004.</p> <p>Cooper L, La Cultura de la Evaluacion, in Tercer Sector, Argentina, No.45, 2004</p> <p>Cooper L, Social Capital in Croatia and engagement in civil society organisations, Whither Social Capital, Past and Present – ESRC Research Group conference, London, April 2005</p> <p>Cooper L, Knight B, Blackmore S, Social Capital in Croatia, The Foundation for Civil Society Development, June 2005</p> <p>Cooper L, Social Capital in Croatia: Can bridging/linking civil society organisations contribute to an increase in social capital. Social Economy in Central, East and South-East Europe: Emerging Trends of Social Innovation and Local Development, Trento, September 2005</p> <p>Cooper L, An Evaluation of the Croatian Government's Grants Programme for NGOs – 2002, paper presented to the Easy Echo 2006 Sustainability Conference, Saarbrucken, October 2006.</p>	