

Julie Carpenter

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Specialist areas

- Institutional and organisational capacity building and staff development for public sector organisations
- Strategy development for information management and services in education and cultural heritage sectors
- Strategy review, programme evaluation and large-scale research
- Training and capacity building in project planning, logframe, project management and M&E systems

Personal details

Nationality: British

Education

1970 - 1973 University College of Wales, Aberystwyth
Joint Honours English & Librarianship (BA/Lib)

Membership of professional societies

Countries of work experience

Albania, Armenia, China, Croatia, Cuba, Egypt, Ethiopia, Georgia, Greece, Hungary, Indonesia, Iran, Kenya, Korea, Lesotho, Lithuania, Malawi, Mongolia, Nigeria, Pakistan, Palestine, Romania, Sierra Leone, South Africa, Sudan, Tanzania, Thailand, Trinidad & Tobago, UK, Zambia

Employment

1997 - present

Education for Change Ltd. (E/C) Director and Consultant

Work has included:

Position held and description of duties

2011 Cuba: International Cooperation Expert on the IUC Partner University selection and Country Strategy Paper formulation process, for Flemish Universities Council Inter-University Cooperation (VLIR-UOS)

2011-2012 Europe: Project Manager and Qualitative Research Expert on a Study of the impact of eTwinning on participating pupils, teachers and schools. Responsible for design and management of the study and analysis of impact through a general survey in 23 languages and case studies in 14 countries. DGEAC, EC.

2010-2011 International: Team Leader of an External Evaluation of UNESCO Strategic Programme Objectives 9 and 10 on culture, development and peace, for UNESCO Internal Oversight Services, responsible for evaluation framework development, desk review, evidence-gathering and synthesis, and reporting. Consultant for the case study in **Thailand**.

2010-2011 Sierra Leone: Institutional Capacity Building Expert in the design and development of a comprehensive Education Sector Capacity Development Strategy, on behalf of UNICEF and the Ministry of Education Youth and Sports of Sierra Leone.

2010-2011 Ethiopia International Expert for the External Evaluation of the VLIR-UOS Inter-university Cooperation (IUC) Programme at Jimma

University: commissioned by the Flemish Universities Council (VLIR). The IUC Programme is a 10-15 year partnership programme between Flemish universities and Jimma University to develop research capacity and engage in joint scientific research projects.

2009-2010 International Team Leader, Evaluation of UNESCO's Strategic Programme Objectives (SPO) 12 and 13 on Communication and Information, for UNESCO Internal Oversight Services, responsible for evaluation framework development, desk review, evidence-gathering and synthesis, and reporting. Focus was on freedom of expression, freedom of information, media development (incl. community media), communication for development and internet governance. Lead Consultant for **Palestine** field visit.

2009-2012 UK Project Director for the Study on the research and information-seeking behaviour of the 'Generation Y' scholar, British Library and JISC. Responsible for the research design and methodologies informed by extensive desk review and consultation, survey design and piloting, synthesis of evidence and reporting to project board.

2008-2009 International Senior Evaluator for the Thematic evaluation on primary education for Plan International. Lead consultant for the **China** case-study, evaluating the strategies applied in and the performance of Plan's education program interventions, and organisational and management implications; focus was on child-centred community development, and participatory community evaluation.

2009 Ethiopia One-week workshop for International Network for Access to Scholarly Publications (INASP) on project planning and management for research and information personnel in academic and research institutions in East Africa; responsible for course design, development and delivery.

2008 Republic of Ireland Knowledge management (KM) consultant to Enterprise Ireland; responsible for assessment of internal KM practices within information services and delivering participatory workshop with staff to develop KM plan.

2008 UK Lead Consultant for the Review of Hubs and Hub partners for the Museums: Renaissance Now, Libraries and Archives Council. Responsible for strategic review of achievements and outcomes from Renaissance in the Regions, an investment programme for English museums operating with inputs of almost £300 million between 2002-2011 from central government; focus was on scrutinising the work of the partner museums in each English region, to consider the performance of individual organisations, of each hub as a whole, and the effectiveness with which the programme has been managed at a regional level.

2008 Republic of Ireland Lead Consultant providing institutional capacity building to develop an education and outreach policy for the National Library of Ireland. Functional review, service levels and workload of Education and Outreach Department, facilitated strategy policy and planning workshops, supported the Department to develop an education strategy and business plan, institutional consensus building.

2008 UK Lead Consultant on Feasibility Study and Business Plan for Maintaining Access to Government Information Collaboratively (MAGIC), for London School of Economics, Oxford University and the British Library; responsible for desk review and consultation with institutional and sectoral stakeholders, synthesis of evidence, reporting and

recommendations.

2007 UK Lead Consultant on a Scoping Study for the Economic and Social Research Council (ESRC) and the British Library on the provision of research resources for social science researchers. Responsible for development of and implementation of research through surveys and focus groups within community of practice, synthesis of evidence and reporting.

2007 UK: Lead Consultant for the Review of CILIP's framework of qualifications and accreditations. (Chartered Institute of Library and Information Professional). Responsible for reviewing data and documentation, consulting key internal and external stakeholders, benchmarking CILIP practice with other professional associations to identify strengths and weaknesses in their qualification and accreditation structures, synthesis of evidence and reporting.

2007 International: Lead Consultant, Evaluation of ICT related development cooperation projects and feasibility study for a transversal programme, for the Flemish Universities Council Inter-University Cooperation (VLIR-UOS). Responsible for evaluation methodology development, review of documents, synthesis of evidence obtained through consultation of VLIR-UOS stakeholders; and three field missions in **Ethiopia, Kenya, and Tanzania**. Final report at:

http://www.vliuos.be/downloads/ICT_related_projects_evaluation.pdf

2007 International: Senior Evaluator for the Thematic Evaluation of Belgian Development Cooperation in Education and Training, Belgium Ministry DG for Development Cooperation. Team Leader for **Tanzania** country case study, QA advisor. Report at:

http://www.dgdc.be/en/dgdc/monitoring_evaluation/thematic_evaluation_education_sector.html

2006 UK: Consultant in institutional capacity building for the National Maritime Museum with a focus on policy and planning strategic directions and development for online information services, digitisation and access to collections.

2005 - 2006 UK: Lead Consultant on 'Strategies for managing ICT and its applications within colleges and universities: policy and practice', a nation-wide research study commissioned by the Joint Information Systems Committee (JISC) and managed by the University of East London. Responsible for consulting internal and external stakeholders in the college and university sector; synthesis of evidence and reporting. Report at:

http://www.jisc.ac.uk/media/documents/programmes/jos/Strategies_for_managing_ICT.pdf

2005 International: Senior Evaluator for the Evaluation of UNESCO's support to EFA planning and implementation, UNESCO HQ. Responsible for the **Nigeria** country case study to review UNESCO's actions in integrating EFA planning within wider educational and national development frameworks; its technical assistance and capacity building efforts; national coordination actions; its support of national, sub-regional and regional EFA forums; and support to data collection, reporting and monitoring of the EFA National Action Plans. Final Evaluation Report at

<http://unesdoc.unesco.org/images/0014/001451/145188e.pdf>

2004 - 2006 Albania: Public Information Consultant for the World Bank funded Social Services Delivery Project (SSDP). Advising the Ministry of Labour and Social Affairs (MOLSA) on the development and embedding

of a national public information and awareness-raising strategy for social services and social care, and for strategic planning and training of Ministry and NGO staff in public information campaigns focusing on social care delivery.

2004 – 2006 UK: Project Director and Lead Consultant for the Big Lottery Fund Evaluation of ICT Content Programmes (total value £55 million) Digitisation of Learning Materials (Digi) and Community Grids for Learning (CGfL). Responsible for evaluation design, management and reporting and the evaluation focused on the impact of the projects' learning outcomes, the partnership process and organisational impacts among grant recipients. Final Evaluation Report at:

http://www.biglotteryfund.org.uk/er_eval_ict_final_rep.pdf and

http://www.efc.co.uk/projects/documents/Annex_Case_Studies.pdf

2003 Lithuania: Consultant to the Ministry of Education and Science for Education Improvement Project funded by the World Bank. JC provided consulting services on the design of teaching and learning resource packages for schools, the preparation of procurement documents and procedures, and the development of system indicators for quality and efficiency.

2002 - 2005 Albania: Project Manager for a European consortium of higher education and research institutions delivering the academic training and exchange component of the World Bank – funded Legal Sector Reform Programme in to the Law Faculty in the University of Tirana. Responsible for project planning and scheduling, project management, reporting and quality management.

2003 UK: Project Director and Lead Consultant developing *A Strategy and Vision for e-Textbooks* for the Joint Information Systems Committee (JISC) e-Books Working Group: the research study covered industrial and market analyses, consideration of technical and management issues, recommendations for future research.

1997 – 2001 Central & Eastern Europe: Programme Manager and developer of the UK Department for International Development (DFID) scheme *British Books for Managers* (total value £1.2 million), providing subsidised editions of key British books and support for local publishing of translations in 18 countries.

1997 – 1998 Mongolia: Academic Information Management Consultant for the Asian Development Bank (ADB) Operational Technical Assistance to the MoE.

1996 Georgia Consultant for United Nations Industrial Development Organization (UNIDO). Responsible for advising on the development of business information services for SMEs in Georgia.

1996 Mongolia: Education Management and Planning Consultant for ADB Project Preparation Technical Assistance, loan fact-finding and pre-appraisal to prepare the 1st Education Sector Development Project.

1995 Armenia Consultant for United Nations Industrial Development Organization (UNIDO). Responsible for advising on the development of business information services for SMEs in Armenia.

1995 South Africa: Lead Consultant on European Union Libraries Programme for an Appraisal and Feasibility Study to design an investment programme of ECU10m in higher education & research libraries, and textbooks.

1990 - 1996

Position held and description of duties

Carpenter Davies Associates (CDA) Partner

1993 China: Consultant in the design and execution of training courses in business and technical information for SMEs, for World Bank - funded SPARK Programme.

1993 Pakistan: Consultant for the Ministry of Foreign Affairs in The Netherlands, to evaluate the Netherlands Library Development Project.

1991–1993 UK: Consultant for ODA (now DFID) on the development of performance indicators and measures for the Information Resources Unit of the Institute of Development Studies (IDS) at the University of Sussex.

1992 Iran: Industrial Information Adviser for UNIDO, advising on a project to develop information services at the Institute of Standards and Industrial Research (ISIRI)

1992 Korea: Consultant for UNESCO to evaluate the outcomes of a UNDP project to develop information provision infrastructure in higher education and research, as part of the long-term national scientific and technical information plan.

1991 – 1992 Trinidad and Tobago: Consultant for the Crown Agents on the Technical Education Development Programme to be funded by the Inter-American Bank. Responsible for reviewing and appraising secondary school libraries and learning resources in a pre-feasibility study.

1991 Sudan: Consultant for the British Council at the University of Khartoum, responsible for institutional capacity building at the Library of the University of Khartoum, to design a programme of integrated donor agency projects to rehabilitate and upgrade University library and information services.

1990 – 1991 Hungary: Consultant on the UK Overseas Development Administration (now DFID) Know-How Fund Books Sector Study investigating and recommending on national policies and information development strategies for higher education library services provision.

1990 Zambia: Consultant and Team Leader of the European Community funded books sector review of basic and further education; in preparation for a World Bank Basic Education Sector Project.

1987 - 1990

Position held and description of duties

The British Council, London, Information and Books Projects Officer

Responsible for collaboration with the UK Publishers Association on the development of formal policy approaches to book development and learning resource provision in the education sector for the World Bank and UK ODA (now DFID) and the promotion of the 'book and information sector' policy approach to other bilateral and multilateral development and donor agencies. Consulting projects included

1988 - 89 Nigeria Consultant for the joint UK ODA (now DFID) and World Bank book sector review work in, developing the policy for library and information provision to primary, secondary and higher education.

1989 Egypt: Consultant on library services and staff development for the European Commission - funded Workers' University Project.

1989 Tanzania: Consultant, Book Sector Review of the Basic Education Sector, World Bank.

1980 - 1986

The British Council, Greece, Assistant Director

Position held and description of duties

Management of a network of British Council library and information services in **Greece, Cyprus, Palestine**, including control of budgets, selection and acquisition of books, journals and equipment, planning and implementation of new management systems. Co-ordination with the UK publishing and Greek book trades in planning and implementing book-related events such as seminars, exhibitions and educational materials supply.

1978 - 1980

Position held and description of duties

The British Council, London, Adviser, Libraries Department

Responsibilities included administration of the UK Overseas Development Administration book and library development programmes, library staff training and advice on library planning, furniture and equipment.

1974 – 1977

Inner London Education Authority (ILEA) Centre for Learning Resource, Assistant Librarian

Provision of services and advice to teachers and schools on the selection of audio-visual and non-print teaching and learning materials and the development of learning resource centres within school libraries.

Development and delivery of training courses and workshops for school librarians in selection and use of non-print learning resources.

Languages

English: Native Greek: Good
Spanish: Fair

Publications

- Carpenter, J. Project management in libraries, archives and museums: working with government and other external partners. Oxford, Woodhead Chandos, [Forthcoming September 2010]. ISBN 1 84334 566 8
- Carpenter, J. Library project funding: a guide to planning and writing proposals. Oxford, Chandos Publishing, 2008. ISBN 9781843343813
- Carpenter, J., Simaey, B., and Struijvé, O. Evaluation of selected ICT - related projects and feasibility study concerning a transversal ICT programme. Final Report. VLIR-UOS, September 2007. http://www.vliruos.be/downloads/ICT_related_projects_evaluation.pdf
- Antonowicz, L., Carpenter, J., Van Esbroeck, D., Nitkunan, A., Simaey, B., Struijvé, O., and Wood, J., (2007) *Thematic evaluation of Belgian development co-operation in the education sector*. Final Report. Brussels: DGDC. http://www.dgdc.be/documents/rapports_evaluation/evaluation_thematique_secteur_education.html/Evaluation_Belgian_aid_Education_Final%20Report_EN.pdf
- Carpenter, J, Smith, N and Wallis, M. (2006) Engaging target audiences in online learning projects. CILIP Update 5(10) October 2006. Carpenter, J. (2003) Discovering research resources: researchers' use of libraries and other information sources. Cultural Trends, *Issues 43 & 44*. London; Policy Studies Institute. ISBN 0-85374-810-1

- Carpenter, J and Moore, N. (2002) Mapping the British co-operative landscape. In *Co-operation in Action: collaborative initiatives in the world of information*, edited by Stella Pilling and Stephanie Kenna. London; Facet Publishing. ISBN 1-85604-424-6
- Carpenter, J. (1997) Extending European access to information through mobile library services: an experiment in networking. In *The Internet, Networking and the Public Library*, edited by Sarah Ormes and Lorcan Dempsey. London; Library Association Publishing. ISBN 1-85604-202-2

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